**Matthew Gaunt**

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Portfolio: <https://mpgaunt.github.io/CodePortfolio/>

**Goal**

I started learning how to code over a year ago for my job at GCE and from the moment I started I was hooked. Learning has been an engaging challenge that constantly helps me to improve my skills creating not only responsive but quality web sites. My goals are to become fluent in web development and learn new languages that will improve my overall ability to build and create responsive web pages. You will find a link to my portfolio above under my information. These projects showcase the skills I have learned.

**Skills**

 Languages:

 HTML 5/CSS

 CSS

 MaterializeCSS

**Education**

University of Arizona Coding Bootcamp - 2021

**Experience (below is my most recent position)**

**Grand Canyon Education ( level 2 tech support)** *07/2018 - current*

\*Assisted the College of Doctorial Studied with creating the Learner Dissertation Web pages. Took calls from students and adjunct faculty and assist them with their technical issues. Provide technical assistance by email and live chat. Monitor the call floor and reply to Internal Help Tickets from student workers. Take escalation calls when needed. Investigate and escalate issues to other departments to get resolved. Contact new faculty members and make sure they are able to sign in to the essential sites.

**References:**

Christopher Gaunt

Senior Full Stack Engineer - Metromile

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Amanda Seawright

Quality Coach - Grand Canyon Education

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